

Use of Library facilities, Resources and Services Bangalore Medical College and Research Institute Library: A Study

by

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Abstract.

This Paper examines the use of library facilities, resources and services in Bangalore Medical College & Research Institute, Bangalore, a Survey selected the students and teacher to obtain their needs and opinions, it analyzes the various aspects of library collections usage, frequency and purposes of library visits, and user satisfaction of library services.

Keywords: Bangalore Medical College, Resources; services; library facilities.

Introduction

The Libraries and education is partner since time of ancient civilization. This has been growing from time to time and has reached a stage inseparable in the age of modernization industrialization. The bonds between education and libraries have been further reinforced with the realization of the value of information as an important component. The role of libraries and information centers were regarded as important institutions for transformation of individual society to information society is predicted by the end of this century. Therefore education is without libraries unimaginable.

For the benefit of community of users any intuition dedication itself in collection organizing and providing various information forms and tools. This may be public library, a college library or university library or a special library.

Information is going on an explosive growth, which is the main force that shapes the further requirements for the libraries. It is now the accepted fact that the prosperity of a country, particularly of a democratic country like India, depends on the up gradation of the general level of knowledge of the people who, given the right opportunity a access to information can perform there duties better as citizens of the country, similarities are found in Teacher Education Institutions with a emphasis on reference and documentation services, therefore the resources of these libraries be developed adequately to center to their specialized needs.

Bangalore Medical College & Research Institute

Bangalore Medical College & Research Institute is one of the premier reputed Medical College in India, which is established in 1955 by Government of Karnataka. Bangalore Medical College & Research Institute has a century old well-organized, well recognized teaching hospital known as Victoria Hospital established in 1906. Similarly equally recognized teaching hospitals such as Bowring and Lady Curzon Hospitals, Vanivilas Hospitals, Institute of Ophthalmology, Venkateswara Institute of ENT are attached as teaching hospitals to Bangalore Medical College & Research Institute. Bangalore Medical College & Research Institute, Library and Information Centre is located in an independent block which is one of the repositories of medical knowledge and form an integral part of the institution. It is rich in its collection over the past five decades. This Library has a long history, starting with the closed-access of earlier times to the present-day hybrid, digital and Electronic Library that use the latest technology for provision of information through various services. With dedicated Library staff the library is servicing the medical user community with the right medical information at right time. The library has developed the resources and collection that is required for the student community of the institution. Originally, textbooks were simply the teacher's lecture notes which were often sold lecture by lecture. Even today, many textbooks remain only slightly more than lecture notes. But BMCRI Library recognized the importance of textbooks and reference materials in higher education from inception and is firmly trying to extend the best to its users.

Library Building:

Library and Information Centre has 2,270 Sq ft. of floor area spread over in two floors with provision for textbooks section, reference section, stock area, back volume area, periodical section, dissertation section, audio/video section, reprographic section, computer workstation with internet facility and access to e-resources, Librarian office and technical section and own book reading area.

We are using TLS (developed by Total IT Solutions, New Delhi) software for automation. We have the following basic modules of this software.

Need of the Study:

Libraries and Information centers are maintained for the use. To know the effectiveness of the library and information services an adequate knowledge about the user, their needs, and demands is necessary, the users of the system and services. The detailed study of the functioning of the college libraries is necessary for the better planning and development higher education. Each college library has to be made the intellectual hub of the institution. The library system should be analyzed, evaluated and modified to keep in pace with changing circumstances.

Bangalore Medical college and Research Institute library is selected to know the resource and services available in library to find out lacuna and suggest the remedies. Ours is an age of information explosion. Information sets generated day by day. The information gets published in various types of sources. It is essential to acquire all these recorded information under the existing circumstance. It is very difficult to acquire all these recorded information under the existing circumstance. It is very difficult to acquire all the information which is published and library services in most of the college is far from satisfactory.

Objectives of the Study:

Some of the important objectives of the present study include.

- To identify the types of collection, methods of acquisition and adequacy of exiting library collection to meet the uses needs.
- To identify the procedures in organization of documents and facilities to give access to the library collection.
- To investigate the existence of building, space, furniture's, and equipment which are necessary to promote the use of library resources and facilities.
- To identify the type of library services and other faculties
- To provide suggestions for improving information resources and services in library.
- An attempt was also made to find the problems encountered with various aspects of library such as collection development finance, staff development programme etc.

Statement of the Problem:

The present study is entitled "Use of Library facilities, Resources and Services in Bangalore Medical College & Research Institute, Bangalore"

Methodology

The study was conducted through survey method using questionnaire, with different user group of Bangalore Medical College & Research Institute Library(BMCRIL) include Research scholars and P G & U G students. Total questionnaire no. 300 was administered among the users of BMCRIL under study. Out of which 148 questionnaire were received back dully filled in. The responses elicited through questionnaire have been processed, the data have been analyzed which resulted in significant findings from this study.

Details of questionnaires distributed and responses received and course wise and user wise percentage of responses

Sl. No.	Departments	Students	Percentage
01	Anesthesia	24	16.21%
02	Cardiology	24	16.21%
03	Forensic Medicine	25	16.89%
04	Bio chemistry	25	16.89%
05	Anatomy	25	16.89%
06	General medicine	25	16.89%
Total		148	100%

Table 01

Table 01 show that altogether 148 questionnaires were distributed among the users of Medical college library. The responses from respondents received are 100% if the total questionnaires distributed. Out of 148 questionnaires distributed 24 were for Anesthesia student's respondents, 24 for Cardiology students and Forensic, Bio chemistry, Anatomy & General medicine students are 25 equally respondents.

Opinion about the Location of Library Building

It is necessary to have the library building lacated at the user's convenience to save the time of the reader. Therefore, the investigator felt it necessary to know user opinion about convenience of the library building for the users. The responses received are analyzed and presented in following table.

Sl. No.	opinion	Students	Percentage
02	Convenient	93	62.83%

04	Manageable	40	27.02%
05	Not convenient	15	10.15%
Total		148	100%

Table No 02

The table shows that 93 respondents out of 148 have opned that the location of library building is convenient against 40 who have expressed that the location of the library is manageable, remaining 10.15% users have not expressed that the location is not convenient.

User's Opinion about Using Library

There are different type's collection and services available in the Medical college library they are useful sources of information they have to be used to a great extent by teachers and students. Therefore, the investigator felt it necessary to know the extent of use of the library by the users. The responses received are analyzed and presented.

Opinion of users	Students	Total
Use	148	100%
Don't use	-	-
Total	148	100%

Table No 03

The table shows that out of 148 users all are of the opinion that they make use of library including students.

Purpose of visit to the Library:

Users go to library for want of specific document or bit of information. They would seek assistance from the library staff to locate required documents, to search required information from a given source, to use computerized catalogue or CD Rom or to search online database and so on. It is for this reason that the researcher has attempted to know from the respondents that the purposes for which they visit the library. the responses received are analyzed and presented.

Purpose	Students	%
To Study	133	88.70%
To Read Newspaper and magazine	104	68.29%
To location Information on Book and Journals	29	31.70%
Other purposes	7	11.01%

Table No 04

The above table shows that here are 133 users who visit the library for study purpose. The other purposes for which users visit the library include, to read newspaper and magazines and to locate required books and journals they account for 104 and 29 respectively. However 7 users visit the library for other purposes.

Frequencies of users visit to Library:

The frequencies of visit to library made by the users and use of collection and services by them are inter-related. More the visits made by the users, higher is the use of the resources and services. It also indicates the familiarity of the users with resources and services. Hence, the researcher has obtained the data relating to the frequency of library visits by the users the data obtained is analyzed and presented.

Sl. No.	Frequency	Students	%
1	Everyday	65	43.92%
2	Once in two days	31	20.94%
3	Once in a week	19	12.84%
4	Thrice in a week	31	20.94%
5	Rarely	2	1.36%
Total		148	100%

Table No. 05

The table exhibits that out of 148 respondents 43.92 percentage of total respondents users visit the library every day. Next are those who visit the library once in two days, and they represent 31

of the total. Those groups of users who visit the library once in a week and thrice in a week 12.84% and 20.94% respectively. There are 2 respondents representing 1.35%. Who rarely visit the library.

It is observed from the table that daily visit is more frequent than other frequencies among different category of users out of 148 respondents 65(43.92%).

Opinion about the overall collection of the Library:

The users were also asked about their overall opinion about the total collection. The responses received are analyzed and presented below table.

User opinion	Students	%
Very good	75	50.67%
Good	73	49.33%
Total	148	100%

Table No 06

The above table shows that 50.67 percentage of respondents out of 148 have opined that the library collection is very good reaming 49.33% users expressed that the library collection is good.

Opinion about provision of multiple copies of Reference Books:

It is essential to maintain and provide multiple copies of Reference Books in a Medical College library as the users of college library are more depended on those books. It is for this reason that the researcher has attempted to know from the respondents that the provision of multiple copies in their library.

User opinion	Students	%
Provide	136	91.89%
Do not provide	12	8.11%
Total	148	100%

Table No. 07

The above table shows that out of 148 students expressed that multiple copies are provided in their library. 8.11% of student's who replied that does not provide multiple copied in their library.

It may be observed that the table that those respondents who express do not provide multiple copies formed 91.89% majority of students of all categories of respondents agree that multiple copies of Reference books providing in the library.

User opinion about need for Xerox facility:

Every college library need to have Xerox facility as users can get multiple copies of documents without wasting their time. Hence the investigator has collected user opinion and the same is presented here.

User opinion	Students	%
Need Xerox facility	107	72.30%
Do not need Xerox facility	41	27.70%
Total	148	100%

Table No 08

In the above table maximum of students responses that they need Xerox facility in the library. Some of them 27.70% of students they do not need this facility.

User's opinion about using OPEC:

User opinion	Students	%
Use	94	63.52%
Didn't use	54	36.48%

Table NO 09

Above table maximum users are using OPEC to search their books or other thing through this. 36.48% of users are not using OPEC.

Findings, Suggestions and Conclusion:

1. Bangalore medical college is the Autonomous body of Karnataka Government. However the college will impair liberal educational instruction to students of all denomination without distinction of caste, creed or sex.
2. The college library has separate library building which is located within campus. There is a lot of chance for the expansion of the library building.
3. The library has sufficient space and accommodations for readers.

4. The library is working between 7.00 AM to 12.00AM.
5. The majority of users have expressed their opinion that the library has inadequate moment of multiple copies of Reference books.
6. A well balanced collection plays a very important role in providing library services. The collection of books is inadequate for study purposes; whereas the well balanced collection is recommended.
7. A well equipped reprographic service is necessary. The library provides reprographic services to its users.

Conclusion:

The main aim of the library is providing best services to its readers. In order to provide efficient library services the liberty budget should be increased. The library staff should be service to encourage and accelerate their working dedication interest the college committee need to improve the working condition of their staff and should increase number of professionally qualified staff of library lacks in reprographic service newspaper clipping service finally it could be concluded that with whatever the negative aspects and draw backs, the study has revealed that all possible efforts have been taken by both college committee and librarian within constrain to provide good liberty service.

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